



**Cledford
Primary School**

a brighter future together

Federation Headteacher: Mrs AJ Booth BA (Hons) PGCE, NPQH

Cledford Primary School

George VI Avenue

Middlewich

Cheshire

CW10 0DD

Telephone 01606 288240

Fax number 01606 832425

www.cledford.cheshire.sch.uk/

School Principal: Mrs S Frater

15th May 2020

Dear Parents and Carers,

We hope you are all keeping safe and well.

Following feedback from parents via the school surveys, parent meetings, office suggestions, etc. about the school's communication and the inability to check your child/ren's balance for dinner money and school visits, etc. we have been working hard to source an alternative provision.

Back in February, we elected to swap our provider to SchoolComms with a start date of 1st June 2020. We appreciate that during the current circumstance the timing may not be ideal; however, we have already terminated our current contracts for text messaging services.

SchoolComms is an app that can be downloaded (like social media and messaging apps) on your smartphone or other device/s; emails/notifications or text messages will be sent to you via the app. You will also be able to manage your child/ren's dinner money account online – viewing when they are ordering a school dinner and what the balance of the account is. School visit payments and permissions can also be completed on the app; visits with scheduled payments can be tracked and the balance monitored.

Please download the free app:

Apple iPhone users, download the app here: schoolgateway.co.uk/iosdownload

Android phone users, download the app here: schoolgateway.co.uk/androiddownload

We will be testing the system during the week beginning 1st June. Whilst we are updating the communication system for the school, we would remind parents to contact the office by emailing admin@cledford.cheshire.sch.uk with any changes to phone numbers, email addresses, etc. We have a duty of care to have the most current contact information for the children in case we need to speak to yourselves urgently.

Further information will be sent on how to download the app and start using SchoolComms – we are confident that the system will help us improve communications between the school and our parents/carers. We are looking forward to using the new system; we have listened to parent/carer ideas and hope this meets many of the needs being described. Please do not hesitate to contact ourselves with any queries.

Yours sincerely

Mrs J Irlam

Federation Business Manager



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